

As of 3.26.2020

Agency	Change in Service	Food Service
Carnegie Stout Public Library	<p>Carnegie-Stout Public Library is closed to the public but we do have curbside services are no longer available. This is subject to change at anytime.</p> <p>Please check our Facebook for up to date information and online story times on Monday and Wednesday.</p>	N/A
Child Care Resource & Referral	<p>Child Care Resource & Referral is not accepting visitors at this time and are not doing on site visits.</p> <p>We are contacting our child care programs frequently to update their vacancies and check on their needs.</p> <p>If you hear of people needing child care please have them call our referral line at 855-244-5301 and get a list. We have very dedicated child care providers and they are here to provide safe, licensed/registered care.</p> <p>If you have any specific questions about child care please let me know. Also you can check our website at iowaccrr.org for the most recent updates from</p>	N/A

Child Health Specialty Clinics	Child Health Specialty Clinics (CHSC) has closed their regional centers and no in person contact is occurring. Care Coordinators are working remotely and checking voice messages throughout the day. They will continue to engage families via telephone calls or email if necessary. All clinic appointments are being held via a virtual platform. Those families not comfortable with this or who may not have the available internet or data to support this type of visit have the option of a telephone call with our provider or can opt to have their appointment rescheduled.	N/A
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Clarity Clinic	<p>Clarity Clinic has been closely monitoring the evolving situation with COVID-19, staying in contact with local health professionals and collaborating with other state and local community leaders. As a result of the guidance we've received over the last few days and out of an abundance of caution, the Clarity Clinic offices will be closed through the end of April for client services and events. We will continue to reassess the situation regarding a safe return to regularly scheduled programs and events. Most of our staff will continue to work remotely during this time to ensure the needs of our clients support are being met. What this means for the community is - we are still available - we will just need to reschedule in-person appointments/trainings for a later date or replace them using other mediums, such as emails or phone calls. If you have any questions or concerns, please feel free to reach out to our Executive Director, Kris email: kris@thepregnancycenter.com</p>	N/A
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Crescent Community Health Center	Crescent CHC is open. For dental appointments we are only seeing urgent and acute care appointments. We have cancelled all hygienist appointments until further notice. For medical – patients must call for an appointment first. We are doing pre-screening for all patients and staff upon arrival.	N/A
Dubuque Visiting Nurse Association	The Dubuque Visiting Nurse Association is appointment only. Call ahead 563-556-6200 to request services or for questions regarding needs. Immunizations, Lead Testing, and Maternal Health Appointments are being scheduled with limited availability. Call 563-556-6200 to schedule. When possible, appointments may be done via TeleHealth. Presumptive Eligibility (hawki) and any other insurance questions can be completed via phone. The I-Smile Coordinator is available for oral health questions or assistance via phone.	

East Central Intergovernmental Association	<p>The Lead and Healthy Homes Program facilitated by ECIA has suspended in home inspections until further notice. ECIA offices are closed to the public. Lead and Healthy Homes project construction is being reviewed on a case by case basis depending on relocation of families and contractor willingness to continue to work in homes. Exterior construction is continuing. Participation in the program is still being promoted as applications through mail or email are still being accepted.</p>	N/A
Four Oaks	<p>Four Oak's offices still remain open. We are prescreening anyone prior to coming into the office. Many of our community based/in home programs are currently telecommuting and providing services via technology. All programs are still taking referrals.</p>	N/A

<p>Hillcrest Family Services</p>	<p>Hillcrest IHH in Jackson County is still operational. We continue to serve Jackson, Clinton, Jones, Cedar and parts of Scott County. Due to state and MCO stipulations, we need to do our contact via phone for the time being. We continue to provide case management services to adults and children with Medicaid and a mental health diagnosis. The WIC office is OPEN, but we are completing ALL appointments by phone. Congress has temporarily waived the physical presence requirement for families. This was great news to help keep staff and families safe.</p> <p>There is a rumor going around that WIC will be closing at the end of the month and “disaster cards” will be issued by the government. This is NOT true. There will be no barrier to service during this time. We will complete appointments over the phone and issue benefits electronically to existing eWIC benefit cards. If they have lost their card they can call us and we will make arrangements to get them a new one.</p>	<p>N/A</p>
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Iowa Works	<p>IowaWORKS Centers are taking significant steps to follow the Iowa Department of Public Health's guidance for social distancing. Effective immediately, IowaWORKS offices will only be open to customers with an appointment, or to accept identity verification from customers applying for benefits. We encourage you to call or email us to receive assistance in the safety of your own home: uicclaimshelp@iwd.iowa.gov, or 866-239-0843. For updates and additional information, please visit https://www.iowaworkforcedevelopment.gov/</p>	N/A
Life Connections	<p>Life Connections is still offering services during this time. We have therapy, in office and tele-therapy. BHIS is offered to kiddos ages 4-18 with Title 19. This also can be done in person, in office or tele-BHIS.</p>	N/A
Maquoketa YMCA/YWCA	<p>Maquoketa YMCA is currently closed through the end of this week - we plan to make a determination at the end of this week re. the need to remain closed. Currently Jodi Coakley and I are here and answering phones, 563-652-6566. We will be on the job until at least April 15th. All other staff have been furloughed.</p>	N/A

Northeast Iowa Area Agency on Aging	<p>The staff at Northeast Iowa Area Agency on Aging are working remotely. We are calling all of our consumers on a weekly basis to assess for needs. Please continue to send referrals to our LifeLong Links number 866-468-7887.</p>	N/A
Northeast Iowa Community College	<p>Northeast Iowa Community College's top priority is the health and safety of our students, employees and communities. Given the ongoing COVID-19 pandemic, we are taking every precaution possible to protect our employees and those we serve as well as their families. Therefore, NICC is implementing the next phase of our pandemic plan.</p> <ul style="list-style-type: none"> • The college campuses and centers will be closed to the general public starting on Monday, March 23 through Friday, April 10, 2020. • Staff and faculty will be checking email and phone messages regularly during their normal work hours and will continue to provide services to students and our community and business partners, as much as possible while working remotely. • Community- and business-related classes, when possible, will be offered via an online format. • Face-to-face credit courses will resume via an online format by Monday, March 23. <p>All events scheduled to be held at NICC are cancelled through April 10, 2020.</p>	N/A

Resources Unite	Resources Unite remains open. Our business hours are Monday-Friday, 8:30am-4:30pm. We are asking people in need to call our office first though if they need help with food and other supplies. We are having volunteers deliver supplies to the front door of homes to keep everyone safe. People will notice that our front door is locked and we are conducting business through our front window. Our office number is: 563-231-6280.	Food Pantries in Farley, Luxemborg, Worthington, Holy Cross, Ball Town
Unified Therapy Services	Our clinic is providing essential/post-opt/work comp face to face appointments right now and all other appointments for Speech, Occupational, and remaining Physical Therapy is being done by telehealth 7 days a week from 7 am - 7 pm. At this time, we are still providing free screenings via teleconferencing and adding to our caseload as needed.	N/A

Unity Point Health

UPH – Dubuque has postponed all treatment in the Intensive Outpatient Program. The IOP will continue to assess the outbreak and reinstate the program as soon as we are able. Please note:

- ☑ All current patients have been discharged and will be reassessed and readmitted to the IOP once treatment is reinstated.
- ☑ Please continue to refer patients to the program. Once treatment is reinstated, the referral can be assessed much faster.
- ☑ The treatment team is still available to address any questions or concerns. Please call 563-589-2309.

N/A

Urban Bicycle Food Mission	N/A	<p>We regrettably announce that Urban Bicycle Food Mission will unfortunately be stopping it's Sunday meal delivery until further notice. We will share this on our Facebook page, and we'd appreciate if your teams can help spread the word. This was such a hard decision to make.</p> <p>The number of folks we encountered this weekend was extremely low (a good thing), but as the needs of the community change, we will not be able to support a large-scale need. Our intent is to get people to seek out alternative sources early on or ask another organization to bridge the gap for Sunday evening meals in our absence.</p> <p>UBFM is a very small group of volunteers and so we are doing what is needed at this time to stay safe and healthy. We are grateful for the support everyone is giving the community in so many different ways.</p>

