

**As of 3.19.2020**

Agency	Change in Service	Food Service
Almost Home	<p>Shelter is full. We will be suspending The Open Closet shopping on The First Saturday and The Third Thursday of the month, effective immediately.</p> <p>As a result, we will not be able to take further donations for the foreseeable future.</p> <p>For any inquiries about donating items or if you need clothes or bedding,</p> <p>Please email if possible:</p> <p>opencloset@almosthomedbq.org</p> <p>Or call 📞 563-495-0885</p>	N/A
American Red Cross	Providing services using Green, Yellow and Red Light procedure.	N/A
Area Residential Care	Area Residential Care residents are remaining in their homes with staff through at least the end of March. We are in need of activities and games to keep everyone engaged and occupied over the next couple of weeks!	N/A
Birthright of Dubuque	Still open.	N/A
Boy Scouts- NE Iowa Council #178	Postponed Scouting for Food Campaign.	N/A

Boys & Girls Club of Greater Dubuque	Closed until April 13.	grab and go meals offered for children up to 18, excluding infants, Monday-Friday from 4:15-5 PM <a href="https://www.dbqschools.org/corona-virus-information/food-resources/">https://www.dbqschools.org/corona-virus-information/food-resources/</a>
Camp Courageous	Camp Courageous is closing, as recommended by the Governor's State of Public Health Disaster Emergency from Noon March 17, 2020 and continuing until 11:59 p.m. on March 31, 2020.	N/A
Catholic Charities of the Archdioces of Dubuque	Phone Consults and Telehealth for services. Dubuque - affordable housing, immigration legal services, brain health counseling, jail and prison ministry Waterloo-same as above Cedar Rapids-brain health counseling, immigration legal services Ames-brain health counseling, jail and prison ministry Decorah-brain health counseling	N/A

Child Care Resource & Referral	The Childcare Centers are open, and most of them have slots. If any parent needs care they should call the centers directly because it's likely they can get in. They can also call CCR&R's referral line. Her priority is keeping kids in quality, registered childcare centers and wants to be sure we are all making that a priority, too. • The school-based preschools and NICC centers have closed. For updated information look at CCRR website.	N/A
Department of Corrections	All IDAP related classes suspended until further notice	N/A
Dubuque Area Labor Harvest		Providing to go for their hot breakfast. Food giveaway will be curbside
Dubuque Food Pantry		providing meals for kids- handing out at Operation: New View between 10:30am-12pm Monday-Friday until Easter.
Dubuque Community YMCA/YWCA	Gym closed, childcare still open.	N/A
Dubuque County Library	Closed until further notice.	N/A
Dubuque Dream Center	No programming.	Meal Site for Dubuque Community School District: <a href="https://www.dbqschools.org/corona-virus-information/food-resources/">https://www.dbqschools.org/corona-virus-information/food-resources/</a>
Dubuque Public/Parochial Schools	Closed until April 13	<a href="https://www.dbqschools.org/corona-virus-information/food-resources/">https://www.dbqschools.org/corona-virus-information/food-resources/</a>
Dubuque Rescue Mission	We currently have 5 open beds for men at the 3rd floor shelter.	As of today, we are doing take-out ONLY for our meals, with the exception for our residents.

Dubuque Visiting Nurse Association	Operating as the call in center for residents in community for questions regarding COVID	
DuRide	Providing essential and necessary medical rides only .	<p>DuRide have teamed up to offer delivery service of The Salvation Army's Food Pantry starting March 23 – to those homebound. While the Food Pantry remains open at The Salvation Army's physical location at 1099 Iowa Street, the new service will provide the use of the Food Pantry for those not able to get out. Volunteer drivers from DuRide will be delivering the items from the Food Pantry.</p> <p>Those eligible for the service include low income households that are traditionally eligible for food pantry assistance who are also 65 or older or have a medical condition which requires a person to be homebound. Those living with other adults who are able to get out of the house are not eligible. These adults are encouraged to visit The Salvation Army pantry at 1099 Iowa Street.</p> <p>To participate in the service, call The Salvation Army between 9 and Noon,</p>

East Central Intergovernmental Association	ECIA office at 7600 Commerce Park will be closed to the general public for 2 weeks, re-opening on April 2, 2020. We will re-evaluate at that time the need to continue the closure. ECIA staff will still be present and phone lines will still be open during this time.	N/A
Fountain of Youth Program	The Fountain of Youth is not doing any group activity until further notice. We will continue to meet one on one with extra precautions in place.	N/A
Friends of the Family	<p>All large public events will be postponed and we will look to reschedule at a later date. This includes:</p> <ul style="list-style-type: none"> <li>-Landlord Open House, March 18</li> <li>-Chefs Take a Stand, April 2</li> </ul> <p>In addition, offices will be closed to the public and staff will be working remotely from Tuesday, March 17 through at least March 30. Critical services offered at Friends of the Family will continue, but may need to be altered as the situation continues to evolve. Our 24/7 Crisis Line (1-800-410-7233) will continue to be accessible.</p>	N/A
Girl Scouts of Eastern Iowa & Western Illinois	All in person activities postponed or cancelled until April 13. Offices, shops and properties will be closed until April 13.	N/A
Helping Services for Youth & Families	Office closed with limited services until April 13. Staff available by DV resource line 800-383-2988	N/A

Hillcrest Family Services	Hillcrest reported Mobile Crisis still available and staff are providing screenings. They are still accepting people into crisis beds and looking at working with Telehealth. Mobile Crisis number: 1-855-800-1239.	N/A
Hills & Dales	LifeTime Center/Program Update – effective Wednesday, 3/18/2020The Hills & Dales LifeTime Center/Program (3505 Stoneman Rd) for older adults is suspending all activities, programs and meals until April 13, 2020. Our decision is purposeful for participants who are over age 60 and in support of their overall safety, health and well-being.	N/A
Iowa Legal Aid	<p>*We are suspending walk-in intakes in all our offices. Clients can continue to complete intakes in the following ways:</p> <p>~By telephone at 1-800-532-1275 (Monday-Friday, 9:00–11:00 a.m. and 1:30–3:30 p.m., except Thursday afternoon);</p> <p>~Online at <a href="http://iowalegalaid.org">iowalegalaid.org</a> (24/7); or</p> <p>~For callers 60 and over by telephone at 1-800-992-8161 (9:00 a.m.–4:30 p.m.)</p>	N/A
ISU Extension & Outreach	Closed until further notice.	N/A

Lutheran Servivces in Iowa	LSI offices, sites, and treatment centers remain open for scheduled appointments, including therapy and family meetings, and other essential visits only. If you have symptoms of the COVID-19 coronavirus — <a href="https://www.cdc.gov/.../2019-n.../symptoms-testing/symptoms.html">https://www.cdc.gov/.../2019-n.../symptoms-testing/symptoms.html</a> — please stay home, seek medical guidance from your healthcare provider, and notify your LSI therapist or staff member.	N/A
Multicultural Family Center	CLOSED: MULTICULTURAL FAMILY CENTER CLOSED TO PUBLIC EFFECTIVE IMMEDIATELY THROUGH APRIL 12TH. The MFC Food Pantry will still take place on Friday, March 20th. Food orders will be brought out to vehicles. We will contact all families registered for the food pantry.	N/A
Opening Doors	Limiting census at this time. Beds are full.	N/A
Operation Empower	No changes in programming.	N/A

Operation: New View	<p>Operation: New View will be closed to public access until further notice</p> <p>Operation: New View staff will continue to provide services to the public electronically, by phone, by mail and fax.</p> <p>To better assist you please give us a call at:  Dubuque  563-556-5130  Manchester  563-927-4629  Maquoketa  563-651-9157</p>	N/A
Our Redeemer Lutheran Church	All services and activities cancelled until March 31.	N/A
Presentation Lantern Center	Closed until further notice.	N/A
Project Rooted		Lunches down at Convivium and looking at additional location in WD School District. If need, please let Whitney know.
Regional Transit Authority	<p>RTA IS OPEN AND OPERATING DURING NORMAL BUSINESS HOURS.</p> <p>At this time, RTA will NOT close due to the COVID-19 virus. We will notify the public if this changes. Please continue to schedule your rides with RTA by calling 563-588-4592 / 1-800-839-5005, or through your Insurance Company (MCO) if applicable.</p>	N/A



Riverview Center	<p>Office closed until Monday March 30. Staff working remotely, providing advocacy and therapy through secure telephone lines.</p> <p>Postponed all face-to-face, non-essential meetings (Zoom or GoToMeeting continue to be an option for teleconferencing)</p> <p>Canceled all support group activities, Canceled all Sexual Assault Awareness Month (SAAM) activities, Postponed the Luncheon of Light and Evening of Light (future dates will be announced soon) We will continue to:</p> <p>Respond to hospitals and law enforcement centers as long as we are called and allowed, Work with courthouses for Emergency Orders of Protection, Provide phone and/or teleconferencing support to our clients, volunteers and community partners</p>	N/A
Resouces Unite	We continue to be open, providing all services as usual. We are open Monday-Friday, 8:30am-4:30pm, no appointment or referral necessary.	We have volunteers delivering food and other supplies to people in need as well. Setting up food pantries in Farley, Luxemborg, Worthington, Holy Cross and Ball Town.

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Salvation Army		
St. Joseph Key West	Campus closed until further notice.	N/A
St. Luke's	All services and activities cancelled	N/A
St. Mark Youth Enrichment	Closed until further notice.	N/A
St. Matthew Lutheran Church	Closed until further notice.	N/A
St. Vincent De Paul		

Substance Abuse Services Center	<p>We are no longer doing walk in assessments on Wednesdays, Due to the Coronavirus and the health and safety of our staff and patients, we will no longer have in office appointments, but current patients will be called by their counselor and sessions will be conducted by telehealth. <a href="http://dubuqueaa.org">dubuqueaa.org</a> website for current changes on AA meetings.</p> <p>If you are in crisis, pregnant, or a person who uses IV drugs, please call 563-582-3784 for more information.</p>	N/A
The Workshop	Clients unable to attend work until Mid-April, taking donations at main office.	N/A
Waypoint Services	<p>Waypoint will be closing the main administrative building the end of day on Wednesday, March 18 until further notice. We follow the recommendations from the Governor, Centers for Disease Control and Prevention, Iowa Department of Public Health, and Linn County Public Health.</p>	N/A
	To ensure the community can still access our Domestic Violence Victim Services and Housing & Homeless Services, we will be available via phone. See the numbers to call below. Waypoint's Madge Phillips Center Shelter will remain open.	