



Human Service Nonprofit Provider Call
April 9, 2020. 9am
Zoom Meeting

Danielle welcomed all attendees. This call is to help streamline communication and support and encourage collaboration to make the most of resources around COVID-19. It also provides the opportunity for updates on local needs from the nonprofit sector. This allows United Way to stream accurate local information to 211 so residents calling in have the most up-to-date information. Please refer to United Way website for previous notes and resources- <https://dbqunitedway.org/covid-19-nonprofit-support>

We have started using Zoom for this meeting and will be using this moving forward. Calls will be recorded and posted along with minutes from the meeting. We will post the link to our Facebook when the minutes have been added.

United Way Update- United Way has received Alliant Energy and Delta Dental funding for the purchase of supplies to provide to programs in need. We will be packaging supplies and reaching out to providers to pickup/drop off these packages. This saves the distributors time with having one local hub and allows nonprofits to save funds on supplies. Our first round of supplies will go to organizations providing boxed food to families. We are also getting hand sanitizer and thermometers and will be working with child CCRR and Dubuque County Early Childhood to get these distributed.

Food Provider Call- Had a meeting this week with those providing meals or food boxes to the community. They shared their recent barriers are getting protein and milk as the food banks are low and grocery stores may be limiting purchases. This makes it difficult to keep up with demand. Scouting for Food did not happen this year which typically provides 22,000 pounds of food to the Food Pantry which adds to their shortages. United Way is working with food and hygiene suppliers to do a bulk purchase so there is one local hub and the ability to get discounted prices and they will then work with nonprofits needing the supplies.

2-1-1 Information and Referral Line- Flyers and signs have been put around town for awareness. Stickers have also been provided to nonprofits providing food and grocery boxes to provide additional awareness. 211 has quadrupled their staff during this time of need. Previously they had taken about 2,000 calls per year and these past couple weeks they have received up to 20,000 calls. United Way helps fund this program for Dubuque, Delaware, and Jackson county, but all eastern Iowa is covered. To see coverage areas visit 211iowa.org. 211 also has an app named 211 Iowa and it's FREE and easy to navigate. There are texting abilities and more which you can also find on the website. United Way has been sharing weekly updates with 211 for most updated resources. *Please make sure to share any service updates to Jessica at jessica.bleile@dbqunitedway.org to keep things as updated as possible.*

Kelly Larson and Jerelyn O'Connor reported for the City of Dubuque- They are working closely with the Housing Department and local shelters to make sure people can be relocated for anyone who is presumptively positive but cannot self-isolate. They are working on creating a system for this process and are looking for nonprofits/businesses in the community they could contract with to provide those

isolation possibilities. If the city can contract with some facilities another challenge is getting volunteers to staff, so if you have ideas on that please contact Kelly Larson. Currently the Red Cross is not deploying volunteers for this. The City is working hard to keep city website updated on city services, but also includes information on public health at www.cityofdubuque.org/covid19 Most city departments are closed, but you can still call the regular number to get in touch with staff. Kelly reported they have been reaching out to hotels and a location that is being turned into apartments that would be willing to provide their facility for sheltering. They are trying to lay out a longer-term plan where it would be lower cost and looking at utilizing nonprofit's staff that may not be working now but could work at the sheltering facilities.

Community Foundation- Jenna Manders reported that this week the Dubuque Dream Center, Project Rooted, First Congregational Church, and Dubuque Area Labor Harvest were approved for funding through the Disaster Relief Fund. Also had some requests for immigrant needs and are will be doing further investigation there to see what those needs are. They have had other organizations apply and are looking at how they are funding the system of services rather than organizations individually. To apply for funding use this link: <https://www.dbqfoundation.org/covid-19-recovery-grants-available>. They are looking to give relief for vulnerable populations, so if applications are submitted for operations those will be addressed after relief stage is over. If your application is approved you will get letter of award, if not your application is being held. You can submit an application now for operating expenses, but it will be held and it will not be based on a first come first serve basis.

Anna Roling reported Small Business Helpline- Danielle shared information on Small Business Loans to help keep operations going through the small business helpline. To contact call 563-588-3550 or email sbhelpline@nicc.edu. This is a great opportunity to talk specifics about your nonprofit to keep your workforce going. Anna Roling reported receiving over 200 phone calls on this helpline. Website is being updated as quickly as possible to provide resources, visit this site for updates: <https://www.greaterdubuque.org/covid19>.

Partnership Updates-

Ron Axtell reported for Iowa Works- Recommending for people to stay in touch through the website to see any updates <https://www.iowaworkforcedevelopment.gov/>. Previously self-employed people did not qualify, but now through the CARES act they do qualify. If you have any specific questions please use this 1-866-239-0843 or uicclaimshelp@iwd.iowa.gov. The state has ramped up their staffing for unemployment, and local staff have been trained to help answer any questions from the helpline. Please see this press release regarding IWFD and the CARES act:

https://www.iowaworkforcedevelopment.gov/iowa-workforce-development-outlines-cares-act-benefits-and-implementation?fbclid=IwAR0QmNHQf_C7_X4tnzIb4hAiVCxzBohINjvgMO-4HRkSt0KGoT7sGdyvK7M

Tricia Wagner reported RTA and NEI3A- Partnering to provide meals on wheels to Delaware, Dubuque and Jackson counties. Also working on partnering with Fareway to help deliver groceries to those that are home bound. Tricia reported having drivers available and she is open to having conversations on more partnerships to help.

Dawn Cogan reported St. Mark and Project Rooted- Providing social emotional kits for children to go along with Project Rooted food. Also working on grant to provide emotional health supplies to families and working with United Way to address some of those needs.

Housing/Shelter Bed Updates:

Opening Doors- at capacity.
Rescue Mission-7 beds open.
Hope House- waiting for update.
YMCA/YWCA Victim Services Shelter- at capacity.
Hillcrest Residential Program- at capacity.

Next Meeting: Thursday, April 16, 2020 at 9am. Please use the following information for the zoom meeting:

Register in advance for this meeting:

<https://zoom.us/meeting/register/tJwof-uvrjsqB8VhD-PmasyUKHYSGa8JLA>

After registering, you will receive a confirmation email containing information about joining the meeting.

As mentioned on the call, thank you all for what you're doing to support the community We recognize what an emotional toll these times of crisis have on our general community as well as our nonprofit sector who are at the front lines. Take care of yourself and your staff and know we are doing what we can to offer support.

Feel free to reach out to Danielle.peterson@dbqunitedway.org or 563-599-1346 or jessica.bleile@dbqunitedway.org or 563-542-8955 should you have further questions.